

## Eureka! Science + Discovery, Wallasey, Merseyside



### Inclusion & Accessibility Impact Summary

At Eureka!, accessibility and inclusion are at the heart of everything we do – from exhibition design to staff training, family programmes, and partnerships. Our mission is to break down barriers and ensure all children, young people and families can engage with science, culture and society.

#### Key Achievements

- All audio-visual content includes BSL interpretation and subtitles.
- 5 Relaxed SENDays run throughout the year with ticket sales capped at 1/3 capacity to ensure comfort and inclusion.
- Changing Places toilet and quiet 'Chill Out Room', with additional quiet spaces available.
- Online Sensory Guide co-developed with autistic children to support visit planning.
- NaviLens QR codes introduced in 2025 for blind and partially sighted visitors.
- Inclusive tourism packages launched in 2025, in partnership with Tourism for All.
- Accessible programming: Sensory Stories, BSL interpreted performances.
- Volunteering placements for young adults with profound and multiple learning disabilities.

## Impact Evidence

Families and schools consistently highlight Eureka! as one of the most inclusive visitor attractions in the UK. Feedback shows the difference that our approach makes in reducing barriers and enabling meaningful engagement:

- *“I have never been and probably will never go to a place again, that has got accessibility as right as you have.”*
- *“Everything was already thought out and provided – not a tick box exercise but genuinely life-changing.”*
- *“Our enabler really understood the needs of our learners and adapted perfectly – I’ve recommended you to all my colleagues.”*

## Policy Alignment

Eureka!’s inclusion and accessibility work supports the UK Government’s STEM and Industrial Strategy agendas by widening participation and fostering science engagement for all. Our programmes also align with:

- DCMS priorities on inclusion, culture, science in society, and engaged citizenship.
- The Science Capital framework, helping underrepresented children and young people to see themselves as capable of STEM futures.
- The UK’s Inclusive Transport and Tourism strategies, through facilities such as Changing Places toilets and accessible tourism partnerships.

For more information, please contact us or visit our website for updates on our inclusion and accessibility initiatives. [Eureka! Science + Discovery](#)

